

STATE	AGENCY AND ADDRESS	LINK TO INFORMATION ON COMPLAINT PROCESS
Alabama	<b>Alabama Commission on Higher Education - Office of Institutional Effectiveness and Planning</b> P. O. Box 302000 Montgomery, AL 36130-2000 <b>Alabama Department of Postsecondary Education - Office of Private School Licensing Division</b>	Complaints for out of state institutions are referred to the licensing agency (ADPE) for response. For in-state institutions, contacts are posted to the ACHE website. <a href="http://www.accs.cc/complaintform.aspx">http://www.accs.cc/complaintform.aspx</a>
Alaska	<b>Alaska Commission on Postsecondary Education</b> PO Box 110505 Juneau, AK 99811-0505	<a href="http://akadvantage.alaska.gov/Portals/0/Content/ACPEStat051911b.pdf">http://akadvantage.alaska.gov/Portals/0/Content/ACPEStat051911b.pdf</a> <a href="http://akadvantage.alaska.gov/Portals/0/Content/ACPERegs052611.pdf">http://akadvantage.alaska.gov/Portals/0/Content/ACPERegs052611.pdf</a>
Arizona	<b>Arizona State Board for Private Postsecondary Education</b> 1400 W. Washington Street Room 260 Phoenix, AZ 85007	<a href="http://azppse.state.az.us/student_info/compliance.asp">http://azppse.state.az.us/student_info/compliance.asp</a>
Arkansas	<b>Arkansas Higher Education Coordinating Board</b> <b>Arkansas Department of Higher Education</b> 114 East Capitol Ave Little Rock, AR 72201 <a href="mailto:ADHE_Info@adhe.edu">ADHE_Info@adhe.edu</a> <b>Arkansas State Board of Private Career Education</b> 501 Woodlane, Suite 312S Little Rock, AR 72201 <a href="mailto:sbpce@arkansas.gov">sbpce@arkansas.gov</a>	<a href="http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXJ.pdf">http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXJ.pdf</a> If a student believes that their rights have been violated, we always suggest they first, seek to resolve the problem by following the schools complaint process. Next, meet with the School Administrator and discuss their concerns with him/her. If the problem is not solved at the school level, the student may then contact us at (501) 683-8000. <a href="http://www.sbpce.org/complaint_process.html">http://www.sbpce.org/complaint_process.html</a>

<b>California</b>	<b>Bureau for Private Postsecondary Education</b> P.O. Box 980818 W. Sacramento, CA 95798-0818 bppe@dca.ca.gov	<a href="http://www.bppe.ca.gov/enforcement/complaint.shtml">http://www.bppe.ca.gov/enforcement/complaint.shtml</a>
<b>Colorado</b>	<b>Colorado Commission on Higher Education</b> <b>Colorado Department of Higher Education, Division of Private Occupational Schools</b> 1560 Broadway, Suite 1600 Denver, Colorado 80202	<a href="http://highered.colorado.gov/Academics/Complaints/default.html">http://highered.colorado.gov/Academics/Complaints/default.html</a> <a href="http://highered.colorado.gov/DPOS/Students/complaint.html">http://highered.colorado.gov/DPOS/Students/complaint.html</a>
<b>Connecticut</b>	<b>The Office of Financial and Academic Affairs for Higher Education</b>	<a href="http://www.ctdhe.org/POSA/pdf/CP2ComplaintForm.pdf">http://www.ctdhe.org/POSA/pdf/CP2ComplaintForm.pdf</a>
<b>Delaware</b>	<b>Delaware Department of Education</b> John G. Townsend Building 401 Federal Street (Federal & Loockerman Streets) Dover, Delaware 19901 PHONE: (302) 735-4000 FAX: (302) 739-4654	Currently under development <a href="http://www.doe.k12.de.us">www.doe.k12.de.us</a>
<b>District of Columbia</b>	<b>Education Licensure Commission</b> 810 First Street, NE 9th Floor Washington, DC 20002	<a href="http://osse.dc.gov/service/file-complaint">http://osse.dc.gov/service/file-complaint</a>
<b>Florida</b>	<b>Florida Commission on Independent Education</b> 325 W. Gaines Street Suite 1414 Tallahassee, FL 32399-0400 Commissioner@fldoe.org	<a href="http://www.fldoe.org/cie/complaint.asp">http://www.fldoe.org/cie/complaint.asp</a>

<p><b>Georgia</b></p>	<p><b>Georgia Nonpublic Postsecondary Education Commission</b>  2082 E Exchange Pl. #220  Tucker, GA 30084-5334</p>	<p><a href="http://rules.sos.state.ga.us/docs/392/5/06.pdf">http://rules.sos.state.ga.us/docs/392/5/06.pdf</a></p>
<p><b>Hawaii</b></p>	<p><b>Office Of Consumer Protection  Department Of Commerce and Consumer Affairs</b>  235 South Beretania Street, Room 801  Honolulu, Hawaii 96813-2419  Ph: (808) 586-2630  Fax: (808) 586-2640  <a href="mailto:ocp@dcca.hawaii.gov">mailto:ocp@dcca.hawaii.gov</a></p>	<p><a href="http://hawaii.gov/dcca/ocp/consumer_complaint">http://hawaii.gov/dcca/ocp/consumer_complaint</a></p>
<p><b>Idaho</b></p>	<p><b>Idaho Board of Education</b>  Attn: State Coordinator for Private Colleges and Proprietary Schools  650 West State Street  P.O. Box 83720  Boise, ID 83720-0037</p>	<p>Complaint process described in Admin Rule (July 1, 2011) section 500. Forms and instructions available upon request from the State Coordinator for Private Colleges &amp; Proprietary Schools. Office of the (Idaho) State Board of Education.</p>
<p><b>Illinois</b></p>	<p><b>Illinois State Board of Education</b>  100 N. 1st Street  Springfield, Illinois 62777  <b>Illinois Board of Higher Education</b>  431 East Adams,  2nd Floor  Springfield, Illinois 62701-1404  <a href="mailto:info@ibhe.org">info@ibhe.org</a>  Institutional Complaint Hotline: (217) 557-7359</p>	<p><a href="http://www.isbe.net/pbvs/html/student_complaints.htm">http://www.isbe.net/pbvs/html/student_complaints.htm</a>  Institutional Complaint Hotline: (217) 557-7359 The Board receives general information email at <a href="mailto:info@ibhe.org">info@ibhe.org</a>. Students seeking to register a complaint about an institution are required to submit the complaint in writing. Complaint processing as relates to maintenance of institutional approvals is described in 23 Illinois Administrative Rules Sections 1030.70 and 1030.80.</p>
<p><b>Indiana</b></p>	<p><b>Indiana Commission on Proprietary Education</b>  Attn: Director of Regulatory Compliance  302 W Washington Street, Room E201  Indianapolis IN 46204</p>	<p><a href="http://www.in.gov/cpe/2329.htm">http://www.in.gov/cpe/2329.htm</a></p>

<b>Iowa</b>	<b>Iowa College Student Aid Commission</b> 603 E. 12th Street 5th Floor Des Moines, IA 50319	<a href="http://www.iowacollegeaid.gov/forms.html">http://www.iowacollegeaid.gov/forms.html</a>
<b>Kansas</b>	<b>Kansas Board of Regents</b> 1000 SW Jackson Street Suite 520 Topeka, KS 66612-1368	<a href="http://www.kansasregents.org/private_postsecondary_complaint_process">http://www.kansasregents.org/private_postsecondary_complaint_process</a>
<b>Kentucky</b>	<b>Kentucky Council on Postsecondary Education</b> 1024 Capital Center Dr #320 Frankfort, KY 40601-7512 <b>Kentucky Board of Proprietary Education</b> 911 Leawood Drive, Frankfort, KY 40601-3319	<a href="http://cpe.ky.gov/policies/academicpolicies/licensure.htm">http://cpe.ky.gov/policies/academicpolicies/licensure.htm</a>
<b>Louisiana</b>	<b>Louisiana Board of Regents</b> P.O. Box 3677 Baton Rouge, LA 70821-36	<a href="http://regents.louisiana.gov/assets/docs/ProprietarySchools/StudentComplaintProcedure.pdf">http://regents.louisiana.gov/assets/docs/ProprietarySchools/StudentComplaintProcedure.pdf</a>
<b>Maine</b>	<b>Maine Department of Education, Office of Higher Education Services</b> Complaint Investigator 23 State House Station Augusta, ME 04333-0023	Please see: 05-071- DEPARTMENT OF EDUCATION, Chapter 147. 9. Complaints: Procession of Complaints

<p><b>Maryland</b></p>	<p><b>Maryland Higher Education Commission</b>        839 Bestgate Road, Suite 400        Annapolis, MD 21401-3013  <b>Maryland Attorney General-Consumer Protection Division</b>        200 St. Paul Place        Baltimore, MD 21202  <a href="mailto:consumer@oag.state.md.us">mailto:consumer@oag.state.md.us</a></p>	<p><a href="http://www.mhec.state.md.us/career/pcs/gripe.asp">http://www.mhec.state.md.us/career/pcs/gripe.asp</a>  <a href="https://web.oag.state.md.us/editor/customer/onlineformhelpers/formviewer.aspx?filename=MUGeneral.htm">https://web.oag.state.md.us/editor/customer/onlineformhelpers/formviewer.aspx?filename=MUGeneral.htm</a>        Consumer Protection Hotline: (410) 528-8662</p>
<p><b>Massachusetts</b></p>	<p><b>Massachusetts Board of Higher Education</b>        One Ashburton Place        Room 1401        Boston, MA 02108</p>	<p><a href="http://www.mass.edu/forstudents/complaints/complaintprocess.asp">http://www.mass.edu/forstudents/complaints/complaintprocess.asp</a></p>
<p><b>Michigan</b></p>	<p><b>Michigan Department of Labor &amp; Economic Growth</b>        Office of Postsecondary Services        Proprietary School Unit Staff        201 N. Washington Sq.        Lansing, MI 48913</p>	<p><a href="http://www.michiganps.net/complaint.aspx">http://www.michiganps.net/complaint.aspx</a></p>
<p><b>Minnesota</b></p>	<p><b>Minnesota Office of Higher Education</b>        1450 Energy Park Drive, Suite 350        St. Paul, MN 55108-5227</p>	<p><a href="http://www.ohe.state.mn.us/mPg.cfm?pageID=1078">http://www.ohe.state.mn.us/mPg.cfm?pageID=1078</a></p>
<p><b>Mississippi</b></p>	<p><b>Mississippi Commission on College Accreditation</b>        3825 Ridgewood Road        Jackson, MS 39211-6453  <b>Commission on Proprietary School and College Registration</b>        3825 Ridgewood Road        Jackson, MS 39211-6453  <b>Consumer Protection Division</b>        Office of the Attorney General        State of Mississippi        P.O. Box 22947        Jackson, Mississippi 39225-2947</p>	<p>Currently under review and will be published on the web site at <a href="http://www.mississippi.edu/mcca/">http://www.mississippi.edu/mcca/</a> when completed.        Complaints must be submitted in writing to the commission by a person with standing. The letter should be addressed to Marilyn Gardner, Proprietary Schools Specialist, Commission on proprietary School and College Registration, Phone: 601-432-6340, email: <a href="mailto:mgardner@mscjc.edu">mgardner@mscjc.edu</a>.  <a href="http://www.ago.state.ms.us/index.php/contact">http://www.ago.state.ms.us/index.php/contact</a> (email)  <a href="http://www.ago.state.ms.us/images/uploads/forms/MSAGO_Complaint_Form.pdf">http://www.ago.state.ms.us/images/uploads/forms/MSAGO_Complaint_Form.pdf</a></p>

<b>Missouri</b>	<b>Missouri Department of Higher Education</b> 205 Jefferson Street P.O. Box 1469 Jefferson City, MO 65102-1469	<a href="http://www.dhe.mo.gov/documents/ POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf">http://www.dhe.mo.gov/documents/ POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf</a> <a href="mailto:info@dhe.mo.gov">(mailto:info@dhe.mo.gov)</a>
<b>Montana</b>	<b>Montana Board of Regents - Office of Commissioner of Higher Education Montana University System</b> 2500 Broadway Street PO Box 203201 Helena, MT 59620-3201	Currently under development
<b>Nebraska</b>	<b>NE Dept. of Education, Private Postsecondary Career Schools</b> 301 Centennial Mall South P.O. Box 94987 Lincoln, NE 68509-4987 <b>Nebraska Coordinating Commission for Postsecondary Education</b> P.O. Box 95005 Lincoln, NE 68509-5005	<a href="http://www.education.ne.gov/PPCS/PDF%20Folders/PDF%20Documents/PPCS%20Forms/Complaint-form.pdf">http://www.education.ne.gov/PPCS/PDF%20 Folders/PDF%20Documents/PPCS%20Forms/Complaint-form.pdf</a> <a href="http://nebraskalegislature.gov/FloorDocs/ Current/PDF/Final/LB637.pdf">http://nebraskalegislature.gov/FloorDocs/ Current/PDF/Final/LB637.pdf</a> (See Section 18 under)
<b>Nevada</b>	<b>Nevada Commission on Postsecondary Education</b> 3663 East Sunset Road Suite 202 Las Vegas, Nevada 89120	<a href="http://www.cpe.state.nv.us">www.cpe.state.nv.us</a>
<b>New Hampshire</b>	<b>New Hampshire Postsecondary Education Commission</b> 3 Barrell Court #300 Concord, NH 03301-8531	<a href="http://www.education.nh.gov/highered/ colleges/index.htm">http://www.education.nh.gov/highered/ colleges/index.htm</a>

<p><b>New Jersey</b></p>	<p><b>New Jersey Commission on Higher Education</b>          PO Box 542          Trenton, NJ 08625  <a href="mailto:nj_che@che.state.nj.us">mailto:nj_che@che.state.nj.us</a></p> <p><b>New Jersey Department of Labor and Workforce Development</b>          1 John Fitch Plaza          P.O. Box 110          Trenton, NJ 08625-0110  <a href="mailto:schoolapprovalunit@dol.state.nj.us">mailto:schoolapprovalunit@dol.state.nj.us</a></p> <p><b>New Jersey Division of Consumer Affairs</b>          124 Halsey Street Newark, New Jersey          07102</p>	<p><a href="http://lwd.dol.state.nj.us/labor/forms_pdfs/edtrain/Conflict%20Resolution%20Questionnaire.pdf">http://lwd.dol.state.nj.us/labor/forms_pdfs/edtrain/Conflict%20Resolution%20Questionnaire.pdf</a>  <a href="http://www.nj.gov/oag/ca/complaint/ocp.pdf">http://www.nj.gov/oag/ca/complaint/ocp.pdf</a></p>
<p><b>New Mexico</b></p>	<p><b>New Mexico Higher Education Department</b>          2048 Galisteo,          Santa Fe,          NM 87505</p>	<p><a href="http://www.hed.state.nm.us/uploads/FileLinks/b23fc959f37c44bb8e3caae612e0dba7/PPS%20Complaint%20Form.pdf">http://www.hed.state.nm.us/uploads/FileLinks/b23fc959f37c44bb8e3caae612e0dba7/PPS%20Complaint%20Form.pdf</a></p>
<p><b>New York</b></p>	<p><b>New York Office of College and University Evaluation,          New York State Education Department</b>          5 North Mezzanine,          Albany, NY 12234  <a href="mailto:ocueinfo@mail.nysed.gov">ocueinfo@mail.nysed.gov</a></p> <p><b>Bureau of Proprietary School Supervision, New York State Education Department</b>          99 Washington Avenue, Room 1613 OCP          Albany, New York 12234</p>	<p>All written complaints must be investigated. Students are asked to complete a Student Complaint Form (<a href="http://www.acces.nysed.gov/bpss/students/documents/ComplaintForm.pdf">http://www.acces.nysed.gov/bpss/students/documents/ComplaintForm.pdf</a>), and each complaint is assigned to a specific investigator.</p>

<p><b>North Carolina</b></p>	<p><b>The University of North Carolina Board of Governors</b>  910 Raleigh Rd.  P.O. Box 2688  Chapel Hill, NC 27514  <b>North Carolina NC CC System, Office of Proprietary School Services</b></p>	<p>If the complaint cannot be resolved after exhausting the institution’s grievance procedure, the individual may file a complaint with the following office: Post-Secondary Education Complaints, c/o Assistant Director of Licensure and Workforce Studies, University of North Carolina General Administration. 910 Raleigh Road, Chapel Hill, NC 27514, telephone (919)- 962-4558, <a href="mailto:studentcomplaint@northcarolina.edu">studentcomplaint@northcarolina.edu</a>.  The individual may contact UNC Administration for further details.  <a href="http://www.nccommunitycolleges.edu/ PROPRIETARY_SCHOOLS/complaints.htm">http://www.nccommunitycolleges.edu/ PROPRIETARY_SCHOOLS/complaints.htm</a></p>
<p><b>North Dakota</b></p>	<p><b>North Dakota State Board for Career and Technical Education</b>  State Capitol - 15th Floor  600 E. Boulevard Ave. Dept. 270  Bismarck, ND 58505-0610  <a href="mailto:cte@nd.gov">mailto:cte@nd.gov</a>  <b>North Dakota Consumer Protection Division</b>  Office of Attorney General  Gateway Professional Center  1050 E Interstate Ave. Suite 200  Bismarck, ND 58503-5574</p>	<p>Currently complaints are filed with CTE and are then handed to the Attorney General. That policy is currently under review and revision.  <a href="http://www.ag.state.nd.us/cpat/PDFFiles/SFN7418.pdf">http://www.ag.state.nd.us/cpat/PDFFiles/SFN7418.pdf</a></p>
<p><b>Ohio</b></p>	<p><b>The Ohio Board of Regents</b>  30 East Broad Street, 36th floor  Columbus,  OH 43215-3414  <b>Ohio State Board of Career Colleges and Schools</b>  35 East Gay Street, Suite 403 Columbus,  OH 43215-3138</p>	<p>The agency does receive student complaints. Students are encouraged to try to resolve their issue through their institution’s formal grievance procedures. If the student’s issue is not resolved through this process, the agency may then contact the institution on the student’s behalf and request that institution work with the student to resolve the issue. If the grievance involves an issue that violates the agency’s standards for authorization, the agency would contact the institution to determine the severity of the issue and what agency action would be taken.  <a href="http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx">http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx</a></p>



<p><b>Oklahoma</b></p>	<p><b>Oklahoma State Regents for Higher Education</b>          655 Research Parkway          Suite 200          Oklahoma City, OK 73104  <b>Oklahoma Department of Career and Technology Education</b>          1500 West 7th Avenue,          Stillwater, OK 74074          (405) 743-5108  <b>The Oklahoma Board of Private Schools</b>          3700 Classen Boulevard          Suite 250,          Oklahoma City, OK 731182864</p>	<p>Current and prospective student complaints are handled through OSRHE Academic Affairs Office by reviewing the circumstances of the complaint and providing the individual with contact information for the most appropriate campus office with the authority to resolve the complaint. If the individual has exhausted the process for review and appeal at the institution and believe the complaint is unresolved, OSRHE staff requests permission to contact the institution on their behalf to identify any possible resolution. OSRHE staff remains in contact with the student to determine if their issue has been resolved or adequately addressed.</p>
<p><b>Oregon</b></p>	<p><b>Office of Degree Authorization</b>          1500 Valley River Drive Suite 100 Eugene,          OR 97401  <b>Department of Education - Private and Career Schools Office</b>          255 Capitol Street NE          Salem, OR 97310-0203</p>	<p>All complaints about schools under our regulatory jurisdiction or an exempt status approved by this office are handled by ODA staff. Complaints about exempt schools are referred to the Attorney General's office.  <a href="http://www.ode.state.or.us/go/PCS">www.ode.state.or.us/go/PCS</a></p>
<p><b>Pennsylvania</b></p>	<p><b>Department of Education</b>          333 Market Street,          Harrisburg, PA 17126-0333</p>	<p><a href="http://www.portal.state.pa.us/portal/server.pt/community/higher_education/8711/complaint_procedure/1004474">http://www.portal.state.pa.us/portal/server.pt/community/higher_education/8711/complaint_procedure/1004474</a></p>
<p><b>Puerto Rico</b></p>	<p><b>Puerto Rico Council on Education</b>          PO Box 1900 San Juan, PR San Juan, PR          00910-1900</p>	<p>For IHEs': Chapter XIII at <a href="http://www.gobierno.pr/NR/rdonlyres/F15F15DF-A8C1-4341-A752-4490FF6791A3/0/REGLAMENTO_EN_INGLES_OTORGAMIENTO_DE_LICENCIAS_A_IES_DE_PR.pdf">http://www.gobierno.pr/NR/rdonlyres/F15F15DF-A8C1-4341-A752-4490FF6791A3/0/REGLAMENTO EN INGLES OTORGAMIENTO DE LICENCIAS A IES DE PR.pdf</a> For other non-degree voc/tech and K-12: - Article 3.4 at <a href="http://www.cge.gobierno.pr/reglamentos/Reglamento%20de%20Licencias.pdf">http://www.cge.gobierno.pr/reglamentos/Reglamento%20de%20Licencias.pdf</a></p>

<p><b>Rhode Island</b></p>	<p><b>Rhode Island Board of Governors for Higher Education</b>  Shepard Building,  80 Washington Street,  Providence, RI 02903  <b>Rhode Island Department of Attorney General</b>  Consumer Protection Unit  150 South Main Street  Providence, RI 02903</p>	<p>RIBGHE is developing a formal complaint process for publics and independents.  <a href="http://www.riag.state.ri.us/documents/consumer/ConsumerComplaintForm.pdf">http://www.riag.state.ri.us/documents/consumer/ConsumerComplaintForm.pdf</a></p>
<p><b>South Carolina</b></p>	<p><b>South Carolina Commission on Higher Education</b>  1333 Main Street, Suite 200 Columbia, SC 29201</p>	<p><a href="http://www.che.sc.gov/AcademicAffairs/License/Complaint_procedures_and_form.pdf">http://www.che.sc.gov/AcademicAffairs/License/Complaint_procedures_and_form.pdf</a></p>
<p><b>South Dakota</b></p>	<p><b>South Dakota Board of Regents</b>  306 E. Capitol Ave, Suite 200  Pierre, SD 57501-2545  <b>South Dakota Office of Attorney General</b>  Division of Consumer Protection  1302 E Hwy 14 Suite 3  Pierre SD 57501-8053</p>	<p><a href="http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx">http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx</a></p>
<p><b>Tennessee</b></p>	<p><b>Tennessee Higher Education Commission</b>  404 James Robertson Parkway  Suite 1900  Nashville, TN 37243</p>	<p><a href="http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/Complaint%20Form.rtf">http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/Complaint%20Form.rtf</a></p>
<p><b>Texas</b></p>	<p><b>Texas Workforce Commission</b>  Career Schools and Colleges - Room 226-T  101 East 15th Street  Austin, Texas 78778-0001  <b>Texas Higher Education Coordinating Board</b>  1200 E. Anderson Lane  Austin, Texas 78752</p>	<p><a href="http://www.twc.state.tx.us/svcs/propschools/problem-school.html">http://www.twc.state.tx.us/svcs/propschools/problem-school.html</a></p>

<p><b>Utah</b></p>	<p><b>Utah Division of Consumer Protection</b>  160 East 300 South  Salt Lake City, Utah 84111  consumerprotection@utah.gov</p>	<p><a href="http://consumerprotection.utah.gov/complaints/index.html">http://consumerprotection.utah.gov/complaints/index.html</a></p>
<p><b>Vermont</b></p>	<p><b>Vermont State Board of Education</b>  Vermont Department of Education  120 State Street  Montpelier, VT 05620-2501</p>	<p><a href="http://education.vermont.gov/new/pdfdoc/pgm_postsecondary/EDUComplaint_Resolution_Statement_for_Postsecondary_Education_Matters.pdf">http://education.vermont.gov/new/pdfdoc/pgm_postsecondary/EDUComplaint_Resolution_Statement_for_Postsecondary_Education_Matters.pdf</a></p>
<p><b>Virginia</b></p>	<p><b>State Council of Higher Education for Virginia</b>  101 N. 14TH St. James Monroe Building  Richmond, VA 23219  communications@schev.edu</p>	<p><a href="http://www.schev.edu/forms/StudentComplaintInformation.pdf">http://www.schev.edu/forms/StudentComplaintInformation.pdf</a></p>
<p><b>Washington</b></p>	<p><b>Washington Higher Education Coordinating Board</b>  917 Lakeridge Way  PO Box 43430  Olympia, WA 98504-3430  <a href="mailto:dainfo@hecb.wa.gov">mailto:dainfo@hecb.wa.gov</a></p> <p><b>Washington Workforce Training and Education Coordinating Board</b>  128 10th Avenue SW  PO Box 43105  Olympia, WA 98504-3105  <a href="mailto:workforce@wtb.wa.gov">mailto:workforce@wtb.wa.gov</a></p> <p><b>Washington State Office of the Attorney General</b>  1125 Washington Street SE  PO Box 40100  Olympia, WA 98504-0100</p>	<p><a href="http://www.hecb.wa.gov/AboutOurSystem/MaintainingStandards/ConsumerProtection">http://www.hecb.wa.gov/AboutOurSystem/MaintainingStandards/ConsumerProtection</a>  <a href="http://www.wtb.wa.gov/PCS_Complaints.asp">http://www.wtb.wa.gov/PCS_Complaints.asp</a> (instructions)  <a href="https://fortress.wa.gov/atg/formhandler/ago/ContactForm.aspx?subject=Consumer%20Protection">https://fortress.wa.gov/atg/formhandler/ago/ContactForm.aspx?subject=Consumer%20Protection</a> (email)  <a href="https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx">https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx</a> (complaint form)</p>

<p><b>West Virginia</b></p>	<p><b>West Virginia Higher Education Policy Commission</b>  1018 Kanawha Blvd E., Ste 700  Charleston WV 25301-2800</p> <p><b>West Virginia Council for Community &amp; Technical College Education</b>  1018 Kanawha Blvd. E., Ste. 700  Charleston WV 25301</p>	<p>Student complaints are addressed in Section 14 of Series 20 (<a href="https://www.wvhepc.org/resources/133-20.pdf">https://www.wvhepc.org/resources/133-20.pdf</a>)</p> <p>Degree granting institutions: Student complaints are not addressed in Series 20 at this time. Business, Occupational or trade Schools: Student complaints can be found in Section 13 of Series 35 or at <a href="http://www.wvctcs.org/downloads/RulesPolicies/HEPC/133-35.pdf">http://www.wvctcs.org/downloads/RulesPolicies/HEPC/133-35.pdf</a></p>
<p><b>Wisconsin</b></p>	<p><b>Wisconsin Educational Approval Board</b>  30 W. Mifflin St., 9th Floor  P.O. Box 8696  Madison, WI 53708  eabmail@eab.state.wi.us</p>	<p><a href="http://eab.state.wi.us/resources/complaint.asp">http://eab.state.wi.us/resources/complaint.asp</a></p>
<p><b>Wyoming</b></p>	<p><b>Wyoming Department of Education</b>  2300 Capitol Avenue  Hathaway Building, 2nd Floor  Cheyenne, WY 82002-0050</p> <p><b>Attorney General's Office</b>  123 Capitol Building  200 W. 24th Street  Cheyenne, WY 82002</p>	